Modeling Stress with Social Media Around Incidents of Gun Violence on College Campuses Koustuv Saha and Munmun De Choudhury Georgia Tech

Saha, K., & De Choudhury, M. (2017). Modeling stress with social media around incidents of gun violence on college campuses. *Proceedings of the ACM on Human-Computer Interaction*, 1(CSCW), 92., https://dl.acm.org/citation.cfm?id=3134727



Situated Communities



Mental Health Crisis Affects both individual and collective wellbeing

"3 out of 4 college students say they're stressed!" Liu, Wong, Yasui, Chen (2018)

Academic Personal

Relationships

Social

Crisis Events







Crisis on College Campus: Gun Violence

175+ gun violence incidents on U.S. college campuses (2007-) 300+ casualties

Affects the psychological wellbeing of college students

Assessing Mental Health on College Campuses

Survey Instruments

Mental Health Care Statistics

Limitations:

- Scalability
- Biases (eg. retrospective recall)
- Stigma about availing mental healthcare
- Reactive
- Implementational difficulty

Advantages (Social Media Data):

- Large-scale and Longitudinal
- Self-recorded in the present
- Requires no active intervention

Social Media bridges some of these gaps

Our Work

We leverage **social media** data to study the evolution of **stress** around **gun violence** incidents on **college campuses**

Research Questions

Identify stress expressions in social media

Temporal changes in stress expressions after gun violence on college campuses

Linguistic changes in stress expressions after gun violence on college campuses

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Data

- 12 subreddits of colleges where gun violence occurred between
 2012 and 2017
- *Treatment Period*: 2mo. *before* and 2mo. *after* each event
- Control Period: Similar period in the previous year
- Google BigQuery to collect the dataset
- Net dataset: 113,337 posts



9

Research Question 1

Inferring Stress Expression

Stress Classifier (High and Low Stress)

- + r/stress
- Non-Mental Health subreddits (r/movies, r/music, r/aww, r/Jokes, etc.)

COMMUNITY DETAILS



4.0k Subscribers **3** Online

r/stress is a subreddit dedicated to discussion of the causes of stress and stress management techniques *"Feel like I am burning out (again...) Help: what do I do?"*

"I have been way too lax, and unfocused, taking way too long for basic assignments or just not finishing them, which evolves into not submitting them."

Stress Classifier

- 5000 *n*-gram & 3 sentiment
 Features
- SVM Classifier
- Accuracy: 0.82 k-fold crossvalidation (k=5)
- Machine labeled stress in college dataset

Top Features

stress	luck	meet
try	breathing	life
work	techniques	sleep
anxiety	exercise	problems
focus	meditation	control
help	body	job

Validated on college subreddit dataset: 82% accuracy

Research Question 2

Temporal Dynamics of Stress Expression

High stress posts as a Time Series

- Time domain
 - Compare Treatment vs. Control Controls for academic calendar, local, seasonal etc. factors.
 - Compare *Before* vs. *After*

Relative changes as trends.

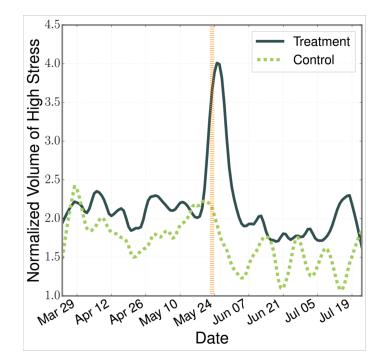
Frequency domain

Disruption in the periodicities

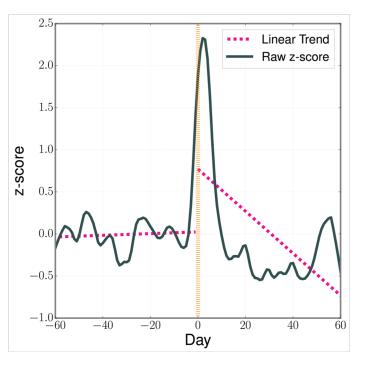


Time Domain Analysis of Stress Expressions

Treatment vs. Control



Before-After Change Analysis



Stress experiences throughout the year, but sudden increase after gun-violence

Research Question 3

Linguistic Dynamics of Stress Expression

- Psycholinguistic characterization
- Incident-specific lexical analysis

Psycholinguistic Characterization

INCREASE

Anger N. Affect Sadness Swear Feel Bio Health Death Health Home Family Friends

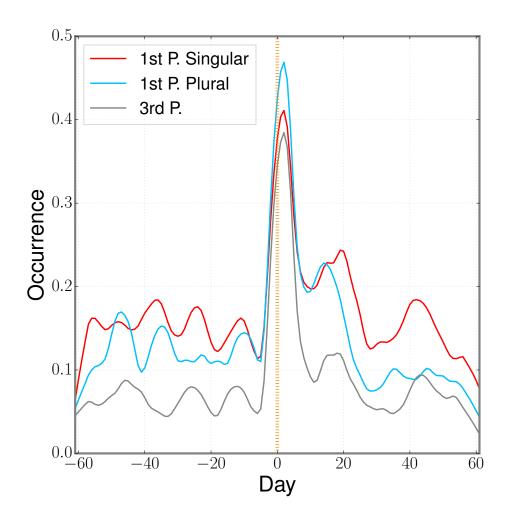
DECREASE

P. Affect Causation Inhibition Hear Insight See Preposition Future Tense Present Tense Money Achievement

*"I guess since campus is a gun free zone we are all f*ked."*

"I hope that no one is seriously killed or is injured."

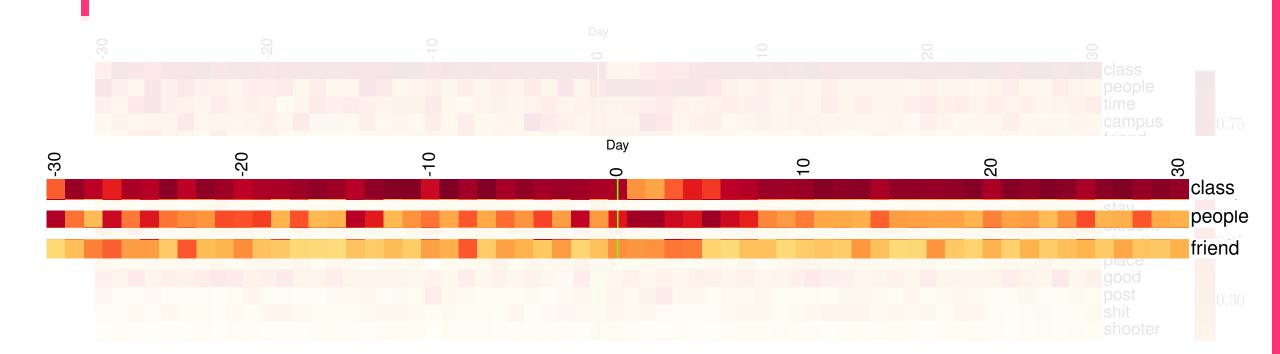
Psycholinguistic Characterization: Temporal



Pronoun usage

- Depressed-or-dealing with crisis
- Increased concern at traumatic event
- Collective Identity
- Sense-of-community

Cohn et al. (2004), Pennebaker et al. (2003)



Lexical Analysis

Incident Specific Keywords: r/fsu: safe, shooting, strozier, news, library, shooter, friends, victims, stay, post, time, people, information

Summary of Findings

- Built a Stress Classifier on social media
- Examined *Temporal* and *Linguistic* dynamics of stress around gun violence on college campuses
- Immediate rise in the volume of High Stress posts
- Emergence of collective identity, and seeking solidarity in friends
- Decreased cognitive processing, and academic- & career- related conversations
- Increased *self-attention, social orientation, death-* & *family- related* conversations

Students experience chronic stress throughout, but acute stress after gun violence on college campuses

Evidence of Impact on the Community

Frame of reference Trust of self and others Esteem Intimacy Safety Power Independence Constructivist Self Developmental Theory

Psychological need areas that can be affected and disrupted by crises.

*McCann and Pearlman (1993)

Implications

- No clinical assessment
- Socio-psychological response after crises
- Quantify impacts and severity of crises
- Population-centric tracking tools
- Informed policy-making on campuses

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Thank You!

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