

# Inferring Mood Instability on Social Media by Leveraging Ecological Momentary Assessments

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Active and passive sensing technologies are providing powerful mechanisms to track, model, and understand a range of health behaviors and well-being states. Despite yielding rich, dense and high fidelity data, current sensing technologies often require highly engineered study designs and persistent participant compliance, making them difficult to scale to large populations and to data acquisition tasks spanning extended time periods. This paper situates social media as a new passive, unobtrusive sensing technology. We propose a semi-supervised machine learning framework to combine small samples of data gathered through active sensing, with large-scale social media data to infer mood instability (MI) in individuals. Starting from a theoretically-grounded measure of MI obtained from mobile ecological momentary assessments (EMAs), we show that our model is able to infer MI in a large population of Twitter users with 96% accuracy and F-1 score. Additionally, we show that, our model predicts self-identifying Twitter users with bipolar and borderline personality disorder to exhibit twice the likelihood of high MI, compared to that in a suitable control. We discuss the implications and the potential for integrating complementary sensing capabilities to address complex research challenges in precision medicine.

Additional Key Words and Phrases: Social media; EMA; Ecological Momentary Assessments; Affect; Mood; Mood Instability; Affective Instability; Mental Well-Being; Twitter; Health

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## 1 INTRODUCTION

Mood and emotion are central constructs in the assessment of an individual's mental well-being. While it is typical for healthy individuals to fluctuate between various moods and feelings, a number of mood disorders are characterized by patterns of persistence or fluctuation in mood. For example, persistent negative affect is a diagnostic criterion of depression [6], and swings between depressed and elevated mood states are symptoms of bipolar disorder [3]. In general, for many psychotic disorders and experiences, the ebb and flow of symptoms is known to covary with changes in mood and affect [6, 55, 59].

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In addition to being a core criterion for many mood disorders, certain patterns of daily mood may also be important for predicting the onset of mood and psychiatric disorders. For instance, a number of studies have observed that individuals who show abnormally unstable moods are more likely to later develop severe psychosis [17]. Specifically, mood instability may indicate challenges with emotion regulation. Emotion regulation is the process, which influences the emotional experience of an individual, as well as, how and when she expresses an emotion [35]. Difficulty in regulating emotions, in terms of their intensity or duration is, therefore, theorized to be at the root of most major psychopathologies [64]. Consequently, measuring *mood instability*, or frequent temporal changes of mood, in terms of its two dimensions, *valence* and *arousal* [63], is recognized to be critical in understanding causal pathways between mood and mental well-being, as well as in developing intervention capabilities that can bring timely help to those in need [63].

However, current capabilities to measure mood instability are limited. To measure mood instability, psychologists and clinicians have deployed validated survey instruments, such as the Affective Lability Scale [37]. When these instruments ask people to summarize their emotional experiences from a long segment of time in the past, the data can be distorted by recall bias and by bias in the process of interpreting and integrating past experience [70]. When researchers measure affect infrequently, they may further not capture short-term dynamics in mood or the context of the experience, both of which are needed to fully describe the persistence or instability of mood. Taken together, these weaknesses can substantially limit the utility of these instruments for the assessment of mood instability.

Since its emergence in the 1970s, a technique known as “ecological momentary assessment” (EMA), has been increasingly applied to overcome these challenges in questionnaire-based approaches to affect measurement [19, 39, 70]. With EMAs, participants are prompted to respond to survey items sporadically throughout the day as they engage in typical activities. In fact, in recent work, mobile phone applications have been built to make EMA data easier to collect and less burdensome for participants [62, 81]. These modern EMA applications can therefore be considered “active” sensors, in that they require active participation by the individual. While EMA as a form of active sensing enables capturing affective states in an individual’s natural habitat and uses a direct method to gather accurate in-the-moment affective information, it requires careful and highly engineered study design, as well as continual, proactive engagement of the user to answer questions [11]. Therefore, it may be vulnerable to high participant burden and may result in low compliance when data acquisition is required for extended periods of time [62, 81]. Researchers have begun to employ various forms of passive sensing [71], such as by logging an individual’s phone usage and via wearable sensors, to address these limitations [2, 8, 38, 48, 49, 52]. There has been significant success in these sensing techniques when applied in the context of affect and mood measurement [26, 36, 77]. However, despite the dense, high fidelity data they capture, existing active and passive sensing paradigms are prone to biases and scalability issues due to resource and logistical constraints, such as cost and active compliance of the participants [69, 75].

This article introduces a new modality of passively sensed health, social and behavioral data, specifically that gathered from social media, to overcome some of the challenges noted above. A growing body of work has employed social media data as a “sensor” to identify markers and assess risk to a variety of different health and well-being concerns that have social underpinnings, including mood and affective disorders [15, 23]. In the context of this paper, social media based sensing of moods and their fluctuations over time can capture affective experiences and behaviors spontaneously, reducing the significant bias impacting affect and mood recognition in controlled environments [21]. Moreover, social media data, through quantification of language can enable capturing rich contextual information about mood and its dynamics. However, since sensed data gathered from social media is often sparse and often does not include gold standard markers of well-being states, research has begun to utilize it in conjunction with other conventional forms of sensing, such as active sensing [50]. Our work in this paper extends these early investigations.

Our research objective in this paper examines *whether and how high fidelity active sensing data may be augmented with large-scale, naturalistically-shared social media data to infer mood instability*. The computational

investigations presented in this paper leverage a pilot mobile sensing study within the CampusLife project at Georgia Tech, that provided access to 1,606 mobile EMAs over five weeks, and a Facebook archive of 13,340 posts from 23 college student participants. We also consider a complementary population experiencing a set of mental health challenges who can highly benefit from capabilities that enable sensing mood instability, and who, per literature [3, 18], are likely to exhibit signs of high mood instability. Thus we employ a Twitter corpus of over 21 million posts from 9,654 individuals who self-reported their diagnosis of bipolar or borderline personality disorder on the platform. Using a theoretically-grounded quantification of mood instability from EMAs [42, 76], we make the following contributions:

- A seed classifier to detect binary mood instability status (low, high), utilizing the EMA responses of the CampusLife participants as ground truth, and psycholinguistic attributes from their Facebook posts as features.
- A semi-supervised machine learning framework to augment the above seed classifier of mood instability by incorporating data samples acquired from Twitter; specifically, an approach by which the model can learn from both (scarce) labeled and (voluminous) unlabeled data around mood instability.
- A lexicon of language cues appropriated on Twitter, that are highly indicative of low or high mood instability.

Our results show that the proposed semi-supervised learning approach makes significant contributions towards exploring how very small samples of actively sensed data can be augmented with large-scale social media data to detect individuals' binary mood instability status (low, high), robustly, with 96% accuracy and F-1 score. Our proposed semi-supervised learning method can detect high mood instability, that, in comparison to a suitable control population, reveals meaningful linguistic 'signatures' in the social expression of Twitter users who self-disclose to suffer from bipolar or borderline personality disorder. Our method indicates that the bipolar and borderline personality disorder populations exhibit high mood instability, with almost twice the likelihood of a control population; an observation aligning with relevant literature in psychology [3, 18].

Through our findings, we demonstrate that we can use social media as a source of passively and unobtrusively sensed data to identify individuals with high or low mood instability, and can, in fact, significantly augment existing small-scale active sensing techniques. We situate the implications of our work within precision medicine, around how multi-sensor integration of signals relating to health can improve our assessments and understanding of challenging mental health concerns.

## 2 RELATED WORK

### 2.1 Mood Instability and Mental Well-Being

The Diagnostic and Statistical Manual of Mental Disorders (DSM) [6] defines mood instability as "marked shifts from baseline mood to depression, irritability, or anxiety, usually lasting a few hours and only rarely more than a few days". In other words, mood instability is a form of emotional dysregulation that is accompanied by extreme, impairing, and chronic irritability, accompanied by hyperarousal symptoms, such as markedly increased reactivity to negative emotional stimuli, insomnia, physical restlessness, distractibility, pressured speech, intrusiveness, and racing thoughts and ideas [54]. Prior work has studied mood instability as a common feature in many mental health conditions, and it has been associated with poor clinical outcomes [59]. In general, studies have shown that mood instability for bipolar disorder and borderline personality disorder patients is significantly greater than it is for healthy controls and individuals with other disorders, such as major depression and anorexia nervosa [3, 18, 59]. For instance, Koenigsberg et al. [47] observed the presence of greater lability in terms of anger, anxiety, and depression/anxiety oscillation in BPD patients. Furthermore, Henry et al. [40] noted that bipolar patients show increased reactivity to emotional stimuli during the euthymic period, and such affective dimensions are associated with the severity of the disorder. These observations motivated the selection of the datasets used in this paper to build and validate our mood instability inference model.

However, we also note that the literature also emphasizes the challenges in measuring and characterizing the experience of mood instability [42, 75]. Structured interviews ask respondents to judge whether they have often had strong mood shifts within a day over the last 2 to 5 years [6]. While as more formal instruments, the Self-Report questionnaire (MOODS-SR), the Mood Disorder Questionnaire (or MDQ) [41], and the Affective Lability Scale (ALS) [37] are frequently used by clinical researchers to quantify affective instability. The ALS, for example, asks respondents to rate how well a list of statements characterizes the respondent (e.g., “One minute I can be feeling OK, and then the next minute I’m tense, jittery, and nervous.”). However, no time frame is given, nor are any thresholds provided (i.e., How many times must this experience occur in order for it to be characteristic?). Thus, it is left to respondents to decide on the time frame for the responses (e.g., Over their lifetime? Over the past year?) as well as the threshold for endorsement.

These traditional measures of mood instability thus rely on respondents’ retrospective recall and subjective assessment of affective variability or reactivity on interview or questionnaire items. Regulation of mood being a complex process [18], these methods are not able to capture the dynamics and context that embodies emotional experiences. Moreover, it is known that memory of past events is influenced by cognitive processes used to reconstruct past events. Since existing techniques of measuring mood instability employ retrospective recall, individuals are more likely to recall or report experiences that seem more personally relevant, that occurred more recently, that stand out as significant or unusual, or that are consistent with their current mood state [75]. As a result, an individual may be biased when recalling past events or experiences, and such biases are particularly likely when an individual is asked to aggregate moods or experiences over time. These may lead to reporting distortion and subsequently poorer assessment of psychological states.

In essence, these self-reported questionnaire approaches do not consider the three core components of mood instability: amplitude, frequency, and temporal dependency [42, 76]. In this paper we seek to address some of these challenges by employing a naturalistic source of mood data, gathered from people’s social media activities.

## 2.2 Active Sensing of Health States with EMA

Ecological Momentary Assessment (or EMA) has been adopted as a prominent tool for active sensing of behaviors and moods [70]. In fact, data gathered through EMAs have enabled researchers to study mood variability and instability over time as well as the dynamic interplay between the environment, personal experiences, and psychopathological symptoms [27, 28]. EMA methods prompt participants to respond to survey items sporadically throughout the day as they engage in typical activities. EMAs have many advantages over traditional research designs when investigators are interested in characterizing dynamic, clinically important, psychological processes [72, 73]. Additionally, previous research shows benefits of in-the-moment data capturing over retrospective reports [68]. The ecological nature of EMA assessments has clear advantages as mood processes can be studied in individuals’ natural habitats, where individuals are subject to the many environmental and interpersonal factors that typify everyday life but that cannot be recreated in a controlled setting. Moreover, compared with traditional forms of assessment, EMA is simpler and lesser prone to bias and autobiographical memory. Noting the above strengths, in a highly relevant study to ours, Wang et al. [78, 79] used mobile EMAs, alongside passive sensing, to gather rich data about Dartmouth students’ activity, behaviors, mood, depression, and stress, which was then correlated to academic performance. A number of related studies have appeared in recent years that have utilized EMAs to reason about and infer health states, specifically around mental wellness [2, 8, 14, 65].

Despite the advantages of EMAs, active sensing poses scalability challenges, because of certain logistical and economic constraints [69]. In particular, EMA methods impose a response burden on participants due to their onerous and disruptive nature [74], forcing researchers to trade off between collection of large and comprehensive datasets regarding their psychological processes of interest and reducing response burden such that participants will consistently respond to prompts. Thus, reliable collection of excessive EMA items over an extended period of

time has been noted to be challenging [31], and at the extreme may also require substantial financial compensation to be successfully achieved. Consequently, there is an emerging need to complement active sensing data sources with passively sensed data that is captured without explicit participant input. Social media functions as one such “passive sensor” which can be used to detect and infer mental health concerns. In addition, existing EMA techniques typically have a bias toward certain contexts. Mobile EMA, for example, favors contexts in which individuals are readily available to be interrupted, such that an accurate response might be obtained. Social media can alleviate some of these challenges because of the ubiquitous and naturalistic nature of its use, and because it requires no additional effort from a participant volunteering data, it can augment EMAs without increasing respondent burden.

Moreover, we note that, to date, only a limited number of empirical studies have utilized EMAs for assessing mood instability [42]. Notable is the work of Trull et al., who studied mood instability in patients with borderline personality disorder and depression, using EMAs [76]. Ebner-Priemer et al. also explored the advantages of EMAs in assessing mood disorders and dysregulation [28]. In this paper, we extend these investigations by examining how a pilot sample of mobile EMAs can enable inferring mood instability in a large social media population.

### 2.3 Mental Health Sensing with Social Media

Recent research has demonstrated social media technologies to have a number of benefits as a passive sensing modality. In particular, it is low-cost, large-scale, non-intrusive to collect, and has the potential to comprehensively reveal naturalistic patterns of mood, behavior, cognition, psychological states and social milieu, both in real-time and across longitudinal time [32]. Consequently, considerable research has focused on developing approaches that can (semi-) automatically assess health and wellness states by employing social media as a ‘sensor’. In an initial work, we found that Twitter and Facebook based linguistic and emotional correlates for the postnatal course can characterize and predict postpartum depression (PPD) in new mothers [22]. There have been many investigations in this emergent area ever since: e.g., mood and depressive disorders [23], post-traumatic stress disorder [16], eating disorders [9], addictive behaviors and substance abuse [58]. Prior work has also harnessed social media for analyzing personality traits and their relationship to psychological well-being, through machine learning and linguistic analysis [66]. Schwartz et al. leveraged the language on social media to predict individual well-being [67]. Further, analyzing moods with the circumplex model of affect [63], our other prior work examined how different types of moods expressed on social media related to people’s sociability and informational engagement [21].

Despite this growing body of work, one challenge in the analysis of social media data is the limited availability of gold standard information about individuals’ underlying psychological and emotional states. To address these limitations, some recent studies have combined social media with active sensing data [50], specifically using the latter as a source of ground truth. For instance, Lee et al. correlated social media activities of university students with their mood changes, collected through EMAs [50]. However, outside of this work, to our knowledge, there is limited research which bridges the gap between active and passive sensing. Part of the challenge stems from the fact that studies like that of Lee et al. still require a sizable participant population to contribute both EMA and social media data—a study design difficult to scale. In this paper, we therefore propose an approach which examines how independently acquired large-scale social media data may be able to leverage small samples of EMA data to build a robust mood instability classifier. We demonstrate that through this multi-sensor integration approach, we can analyze the likelihood of mood shifts expressed in the social media feeds of a large population.

## 3 STUDY AND DATA

### 3.1 The CampusLife Study

The sensing data employed in this work is derived from a larger mobile sensing study that was conducted in April 2016 involving several college students at Georgia Tech, a large public university in the southeast of the U.S. The study was approved by the Institutional Review Board at Georgia Tech (#H16009).

Table 1. Descriptive statistics of the DASS-21 data collected through enrollment questionnaire. Levels inferred per prior work [33].

Level	Depression	Anxiety	Stress
Normal	26	27	26
Mild	5	6	9
Moderate	8	10	8
Severe	3	0	1
Extremely Severe	3	2	1

Table 2. Descriptive statistics of the Facebook seed dataset collected from 23 participants in the CampusLife study.

Feature	count	mean	median	stdev.
Friends	10,578	459.91	372	321.20
Likes	3358	152.64	102	173.22
Profile Pictures	433	18.83	9	18.00
Status	13,340	580.00	294	713.48

Table 3. Descriptive statistics of the EMA data collected in the CampusLife study.

Metric	Value
Number of Participants	51
Number of Responses	1,606
Mean of Responses/Participant	31.49
Median of Responses/Participant	28.00
StDev. of Responses/Participant	21.13
Period of study	5 wks.

Table 4. Descriptive statistics of the Twitter mental health dataset.

Metric	Bipolar	Borderline	Control
Number of Users	6,326	3,328	9,394
Number of Tweets	14,780,813	7,095,801	15,136,451
Number of Tokens	194,801,582	101,397,309	411,656,658
Mean of Tweets/User	2,336.52	2,132.15	1,611.29
Median of Tweets/User	3,398.00	2,858.00	1,131.00
StDev. of Tweets/User	1,310.27	1,374.35	1,432.05

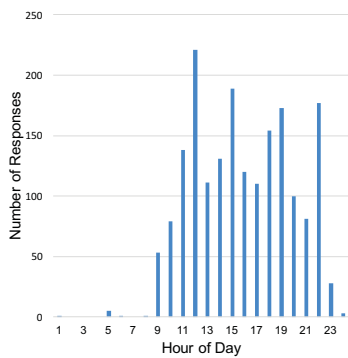


Fig. 1. Distribution of EMA responses by the hour of the day.

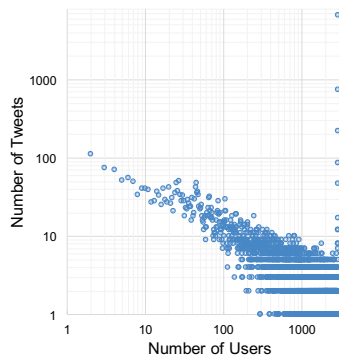


Fig. 2. Distribution of number of users by number of tweets in the mental health dataset.

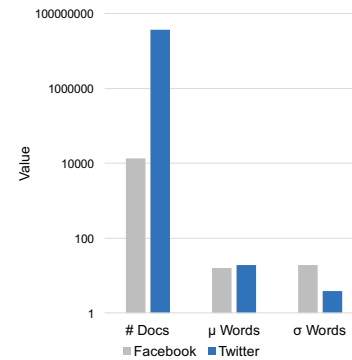


Fig. 3. Comparative statistics of Facebook seed dataset and Twitter mental health dataset.

**Participants.** Participants (undergraduate and graduate students at the university) were recruited by word of mouth, flyers, and social media advertising. In addition, recruitment email messages were sent to students by the registrar and by instructors of a mandatory course for undergraduates. A total of 51 participants enrolled in a five week-long study (40% females and 60% males; 46% undergraduates and 54% graduates; mean age 22 years). Similar to the study conducted within the StudentLife project [78], the smartphones (the Android operating system only) of the participants were instrumented to collect a variety of actively and passively sensed data: active data were collected through a commercial EMA platform, called Quedget and passive data were collected through the sensors on board. Participants also answered different psychological survey questionnaires, during the study. At the end of the study, participants could also volunteer for a one-time access to their social media data.

**Study Procedure.** The CampusLife study consisted of orientation, data collection and exit stages, as also employed in the StudentLife study [78].

*Orientation.* At the start of the study (orientation), participants were first required to watch a pre-recorded video and tutorial developed by the study team that described the research goals of the study, the study procedures, the types and mechanisms of data collection, the privacy considerations, as well as the risks and benefits involved in participation. Each participant was then provided with an IRB approved consent form to sign; on signing this form, participants agreed to allow the research team to acquire active and passive sensing data from their personal Android smartphones. Members of the research team also familiarized the participants with the EMA software interface and the procedure for responding to EMA prompts on their phones.

During the study, we sought information on the participants' intent to share with us their social media data (through a yes/no survey question). The participants were then directed to an online survey (administered through Qualtrics) that included a battery of already validated questionnaires to assess their mood, individual differences (e.g., demographics), and mental well-being status (Perceived Stress Scale (PSS), Flourishing Scale, and Depression Anxiety and Stress Scale (DASS-21) [4]). The purpose of using these questionnaires was to establish baselines for the mental well-being of the participants: For instance, among the participants who answered the DASS-21 questionnaire, we found notable variation in their psychological well-being, although our study population is not a clinical one. That is, mapping the responses given on the DASS-21 scale to levels of depression, anxiety, and stress based on prior work [33], we observed that about 47% of our participants showed above-normal levels of either depression, anxiety or stress (ref: Table 1). This indicates the presence of sufficient proportion of the population in which a wide range of expression of mood instability levels may be expected.

*Exit Stage.* At the time of study conclusion (exit stage), participants who indicated affirmatively about their willingness to share social media data during orientation, met with the researchers face to face. During this meeting, they were provided with a second consent form for the social media data collection. This consent form enabled a one-time download of a participant's social media, specifically Facebook and/or Twitter archives which we then de-identified and stored in a secure, encrypted server for the ensuing analysis presented in this paper. Participants could consent to share both or either of these two types of social media data. All participants were instructed to bring their laptop computers to this meeting, as a privacy-preserving mechanism to download their Facebook data. Our choice of Facebook and Twitter as the two social media platforms was driven by statistics from the Pew Research Center [34], which reports these as two of the most popular platforms in college-aged populations.

**Incentives.** Participants were given \$40 for the time and effort required to enroll in the study and install software on their phones. Additionally, they were paid in direct proportion for each answered EMA (up to a maximum of \$40). They were given additional compensation if they consented to share any of their social media data, with a maximum of \$40 if they shared all of the social media data we requested. As an incentive to attend the information sessions in which we introduced the study, we provided food, beverages, and \$5 gift cards to those in attendance.

### 3.2 Sensing Data

Next, in this subsection we describe the data collection methods employed for the purposes of the objectives we focus on in this paper.

**EMA Data.** As mentioned above, we collected EMA data from the participants through a platform known as Quedget. The process of responding to a questionnaire item can impose a burden even before a subject faces the labor of responding. Consider the potential for annoyance when a time-sensitive prompt demands attention while one is focused on conversing or on a complex objective [74]. Quedget is designed to use the lock-screen of a smartphone as a way of gaining attention only when a subject is between operations. On this Android-only platform, a researcher-defined schedule determines when and which questionnaire item is displayed on the lock-screen of a

participant’s phone. For the purposes of this study, we defined four mutually exclusive four-hour long time windows between 9 am and 11 pm, during participants were presented with questions. Within a specific window, Quedget calculated a random time to trigger the prompt.

Our EMAs spanned a variety of questions, such as a Photographic Affect Meter (PAM) [62] (see Figure 4). Psychology literature situates valence and arousal dimensions to comprehensively describe an individual’s affective state at any moment [64], and PAM has been found to be well-suited for the purpose [62]. The PAM EMA questions showed participants a set of images ordered in a 4 × 4 grid, where each image corresponded to a mood of specific valence and arousal (e.g., “angry”, “excited”, “satisfied”, “tired”) – the rightmost top image in the grid refer to High Valence and High Arousal, whereas the leftmost bottom image refer to Low Valence and Low Arousal (see Figure 4). Participants could select the image that best captured their current mood. By the end of the five-week study period, we collected a total of 1,606 PAM EMA responses spanning all of the participants; that is, for 1606 of the EMA prompts out of a total of 3220 that were triggered, we were able to log valid responses. The participants responded to these EMA questions mostly during the period of 9AM to 10PM, based on the previously described Quedget schedule (ref: Fig: 1). We report the studies of our PAM EMA data in Table 3.



Fig. 4. Screenshot of PAM.

**Social Media Data.** At the exit stage of the study, participants who consented in sharing their Facebook data, downloaded and shared their Facebook profile’s data dump (starting from the data of their account creation to the date of data collection) as HTML files on their laptops, which they brought to the exit stage meeting. For this, the participants used a feature provided by Facebook, wherein any user can create a data dump of items shared on their timeline, as well as all forms of activity that they engage on the platform. To preserve the privacy expectations of the participants, we asked the participants to personally delete their private messages and all photos from the data dump created on their laptops. The downloaded and curated data from the participants’ laptops was then stored by one of the study support volunteers into a detachable hard drive (per the approved IRB instructions), which was eventually uploaded to a secure, encrypted server. These downloaded Facebook data files were finally parsed, and timeline activities were extracted (which includes “like” information, friend connections initiated and accepted, posts about profile pictures, status updates, check ins into different locations, etc.). For the purposes of this study, our main focus is on the linguistic content of the 13,340 status updates of the participants. Table 2 reports the statistics of the Facebook Data. In all, out of the 51 participants for whom we had full EMA data, we were also able to obtain Facebook data for 23 of them. We refer to this dataset of 23 participants in the rest of this paper as the “seed dataset”.

Further, we identified a set of 10 participants in the above population of 23 who also consented to share their public Twitter data; that is, they shared their Twitter usernames (or handles) during the exit stage of the study. Utilizing these handles as query terms, we leveraged Twitter’s official API to crawl all of their posts shared in their entire timelines<sup>1</sup>. We refer to this as the “validation dataset”. It contained 1425 posts in all, with a mean and median of 142.5 and 58.5 posts per participant respectively.

### 3.3 Twitter Mental Health Data

One of the limitations of the dataset collected through the above CampusLife mobile sensing study was its small sample size, which presented significant challenges in employing it to build computational models that can detect levels of mood instability. To circumvent this challenge, and in order to develop inference frameworks for mood instability on larger scale of social media data, we chose Twitter as a source to augment our existing social media data gathered through the CampusLife study. Our choice of the Twitter platform was motivated by observations and

<sup>1</sup>The API returns the last 3,200 posts of a given user, which in most cases of an average Twitter user, covers their entire timeline data.



Table 5. Search phrase/method for Twitter data collection for three different samples.

<i>Bipolar</i>	<i>Borderline</i>	<i>Control</i>
“i have bipolar disorder”	“i have borderline personality disorder”	Twitter stream with <i>en</i> as filter
“i have been diagnosed with bipolar disorder”	“i have been diagnosed with borderline personality disorder”	Remove usernames in <i>Bipolar</i> and <i>Borderline</i> datasets
“i was diagnosed with bipolar disorder”	“i have been diagnosed with bpd”	Remove user timelines with text containing ‘bipolar disorder’
	“i suffer from bpd”	Remove user timelines with text containing ‘borderline personality disorder’
	“i was diagnosed with bpd”	
	“i am suffering from bpd”	

findings in prior work: Due to its largely public nature, in contrast to Facebook, Twitter data has been utilized to study mental health concerns [22, 23]. This facilitates not only the collection of large-scale data toward studies like ours, but also, enables identifying and gathering data of individuals who publicly share self-reported diagnosis of their mental health conditions, such as depression, bipolar disorder, or post-traumatic stress disorder [15]. In the scope of this study, we were particularly interested in augmenting our seed data from Facebook with complementary Twitter data of individuals who are likely to exhibit a wide range of mood instability. As noted earlier, two conditions wherein sufferers are known to be challenged by significant mood variability include bipolar disorder and borderline personality disorder [3, 18, 59]. Our Twitter mental health data collection pursued a strategy to collect data around these two conditions.

We began this second data collection by separately searching for tweets with the Twitter Search API, wherein users had made explicit self-disclosure of the diagnosis or experience of bipolar disorder and borderline personality disorder. These searches were spawned with a set of keyphrases given in Table 5. Our choice of the keyphrases were motivated from prior work where a similar data acquisition strategy has been successfully applied to identify populations struggling with a mental illness [15], and where it has been observed that these self-reports do indeed capture actual clinical conditions as assessed by experts and psychiatrists [24]. Next, for all of these tweets, we queried the timelines of their authors using the Twitter API, like we did for the Twitter data collection of the CampusLife participants. Each user timeline refers to a collection of text (capped to a maximum of 3,200) tweeted by a single user. Using this mechanism, we collected 6,326 and 3,328 user timelines of individuals who disclosed the diagnosis or experience of bipolar disorder and borderline personality disorder respectively. Hereforth, we refer to these datasets as *Bipolar* and *Borderline* respectively. We also collected an independent sample of tweets using the Twitter Streaming API, which returns live tweets at a particular time. We repeated our above approach to fetch user timelines for these tweets; then we filtered out any user who occurred in the datasets *Bipolar* or *Borderline*, or if they mentioned ‘bipolar disorder’ or ‘borderline disorder’ in their tweets. This third sample of filtered user timelines resulted to 9,394 users and we call this dataset *Control* in this paper.

Our Twitter mental health dataset finally comprises a total of over 37 million tweets shared by 19,048 unique users (ref: Fig 2 gives the tweet to user distribution). We report the descriptive statistics of this dataset in Table 4 and a comparative plot of our seed (Facebook) and mental health (Twitter) datasets in Fig 3.

## 4 METHOD

### 4.1 Quantifying Mood Instability

We first present our method of inferring levels of mood instability among the participants of the CampusLife study. Recall that these participants logged their mood via a set of 16 distinct PAM images, arranged in a 4x4 grid, where valence and arousal increase along the horizontal and vertical axes respectively. We refer to the literature on

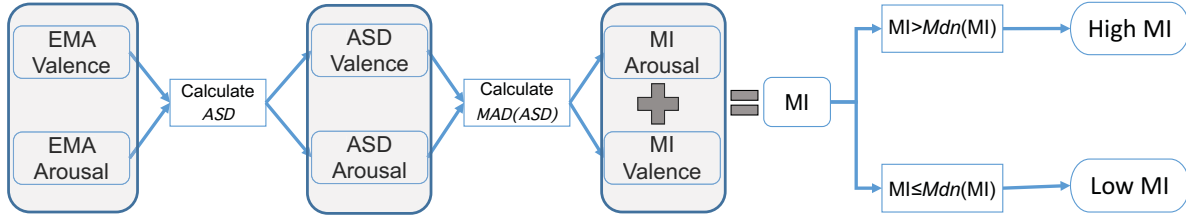


Fig. 5. A schematic diagram showing the computation of the *High MI* and *Low MI* classes with EMA data.

PAM [62] to map the 16 PAM moods into numeric tuples of valence and arousal values— these values are derived from the absolute position of a mood image in the 4×4 grid, where the values can be -2, -1, 1 and 2 [62]. Using the mapping given in Table 6, we quantify a participant’s momentary mood states in terms of valence and arousal, which we further leverage to quantify their mood instability.

Specifically, in order to quantify mood instability of a participant, it is necessary to calculate the successive differences in momentary mood states logged by each of the participants. Since, the consecutive observations for any participant do not have uniform time differences in our study (EMAs were randomly triggered at different times of the day), changes or fluctuations in mood cannot be quantified from simple time series analysis of EMA responses. Hence we adopt a method proposed in [42] to compute the *Adjusted Successive Difference (ASD)* functions for the valence (and arousal) dimensions of a participant’s mood. If  $x_i$  is the valence (or arousal) of a participant’s logged mood state at time  $t_i$ , we compute its *ASDs* based on Equations 1 and 2:

$$ASD_{i+1} = \frac{x_{i+1} - x_i}{[(t_{i+1} - t_i)/Mdn(t_{i+1} - t_i)]^\lambda} \quad (1)$$

Here  $\lambda$  is chosen by minimizing the following cost function, sum of square of the error of expectation (*SSEE*):

$$\begin{aligned} SSEE(\lambda) &= \sum_i [EAASD_{(t_{i+1}-t_i)}(\lambda) - C(\lambda)]^2 \\ &= \sum_{i=1}^{N-1} \left\{ E \left\{ \frac{|x_{i+1} - x_i|}{[(t_{i+1} - t_i)/Mdn(t_{i+1} - t_i)]} \right\} - C(\lambda) \right\}^2 \end{aligned} \quad (2)$$

The expected absolute successive difference (*EASD*) is obtained by nonparametric curve fitting regression method of lowess—a method for fitting a smooth curve [13]. Further, the expected adjusted absolute successive difference (*EAASD*) is calculated by an adjustment, which eliminates the dependency of *EASD* on the time intervals. The *EAASD*( $\lambda$ ) at the median time interval is used as the  $C(\lambda)$  (ref: Equation 2).

Once, we have obtained the valence (and arousal) *ASD* functions of all of a participant’s mood states reported throughout the study period, we calculate the mean absolute deviation (or *MAD*) for these functions, referred to as  $MAD(ASD_v)$  and  $MAD(ASD_a)$ , corresponding to the valence and arousal dimensions respectively.

The sum of  $MAD(ASD_v)$  and  $MAD(ASD_a)$  is then referred to as a participant’s overall mood instability *MI* throughout the study period—a high *MI* would indicate that either valence or arousal or both dimensions of their mood states tend to generally show large fluctuations, whereas lower values of *MI* would imply one or both of the dimensions to exhibit fewer shifts over time. Finally, employing the median of the *MI* distribution over all participants as a threshold, we categorize the participants into two classes, with binary labels *High MI* and *Low MI* respectively. Those whose *MI* lies above the median of the *MI* distribution, we assign them to the *High MI* class, while the participants with *MI* under the median are classified to belong to the *Low MI* class. We represent

the steps involved in categorizing users as *High MI* and *Low MI* from their EMA data, in Fig. 5, and with the following equations:

$$MI = MAD(ASD_v) + MAD(ASD_a)$$

$$MI \text{ Class Label} = \begin{cases} \text{Low MI} & \text{if } MI \leq Mdn(MI) \\ \text{High MI} & \text{otherwise} \end{cases} \quad (3)$$

Here we note that median is a conservative, yet intrinsically understandable and robust measure for central tendency of a distribution. Hence we adopt it as a decision boundary for assessing levels of mood instability in the participants of our study. Although a more continuous estimate of the distribution would have been a better quantification of mood instability, it would have made the *MI* inference task far more difficult, especially in cases like ours, where we have a small amount of ground truth data.

## 4.2 Building a Seed Classifier of Mood Instability

Utilizing the above inferred binary levels of mood instability (*High MI* and *Low MI*) in the participants of our CampusLife study, we now present a classification framework to predict these class labels from the seed dataset, that is, the participants' corresponding Facebook data. Although the CampusLife study also acquired Twitter data from a small set of the participants, we employ Facebook as our data source for the seed classifier as it provides us with a larger sample of ground-truth labels over Twitter (23 vs. 10 participants).

To build a classifier for mood instability, we first extract psycholinguistic features from the Facebook posts of the participants—we specifically focus on the status messages shared on their timeline. We employ Linguistic Inquiry and Word Count, or LIWC [60] on the Facebook posts—this psycholinguistic lexicon has been extensively applied and validated on several studies of social media, behaviors, moods, and mental health [22, 23]. We use 50 of the most relevant LIWC categories per prior work [23], grouped as: (1) *affective attributes* (categories: anger, anxiety, sadness, swear, positive and negative affect), (2) *cognitive attributes* (categories: cognitive mech, discrepancies, inhibition, negation, causation, certainty, and tentativeness), (3) *temporal references* (categories: future, past and present tense), (4) *interpersonal focus* (categories: first person singular pronoun, second person plural pronoun, third person plural pronoun and indefinite pronoun) (5) *lexical density and awareness* (categories: adverbs, verbs, exclusive, inclusive and preposition), (6) *perception* (categories: feel, insight, percept and see), and (7) *social/personal concerns* (categories: achievement, bio, body, death, home, humans, sexual and social). For every participant, we aggregate the occurrence of the word and word stems in each of these LIWC categories, followed by their normalization based on the total number of tokens (words) in the participants' posts. Using this approach, we construct a feature vector of 50 dimensions, for the participants. In the following paragraph we explain how we build the mood instability classifier.

Now we build supervised machine learning models utilizing the data obtained so far in this section—the ground truth labels of mood instability (*High MI* and *Low MI*) in the 23 CampusLife study participants (dependent variable), and the psycholinguistic features extracted with the LIWC lexicon above (independent variables). We consider and evaluate multiple classifiers, including Naive Bayes, Logistic Regression, Random Forest and Support Vector Machines (with different kernels such as linear, radial basis functions and polynomial). We employ a  $k$ -fold cross validation ( $k=5$ ) strategy for parameter tuning.

## 4.3 Semi-Supervised Modeling of Mood Instability

We note that the number of examples in our seed training data from Facebook (23) is much smaller than the dimensionality of our feature set (50), which risks the seed classifier  $C_0$  in overfitting the data. Semi-supervised learning is one of the recommended techniques in cases where labeled data is expensive or scarce, but where unlabeled data is abundant and significantly easy to gather [10]. Unlike completely supervised learning such as

Table 6. Mapping of PAM categories to numeric values of Valence and Arousal, per prior work [62].

PAM	Valence	Arousal
Afraid	-2	2
Angry	-1	1
Calm	1	-1
Delighted	2	2
Excited	1	2
Frustrated	-2	1
Glad	2	1
Gloomy	-2	-2
Happy	1	1
Miserable	-2	-1
Sad	-1	-1
Satisfied	2	-1
Serene	2	-2
Sleepy	1	-2
Tense	-1	2
Tired	-1	-2

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**Algorithm 1:** Semi Supervised Mood Instability Classifier
 

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**Input:** CampusLife Facebook Data  $F$  (Seed Dataset), Twitter User Timelines  $T$  (Target Datasets).

**Output:** Mood Instability  $MI$  of Twitter Users

$X_0, Y_0 \leftarrow$  Psycholinguistic Features, Mood Instability of  $F$

$T_1, T_2 \leftarrow$  Random Samples of  $T$   $\{T_1 < T_2\}$

$X_1 \leftarrow$  Psycholinguistic Features of  $T_1$

$X_2 \leftarrow$  Psycholinguistic Features of  $T_2$

Classifier  $C_0 \leftarrow$  SVM ( $X_0, Y_0$ )

Clusters  $\langle S \rangle \leftarrow$  K-Means Clustering ( $X_1$ )

$CD \leftarrow$  Initialize Dictionary  $\langle$  Key, Value  $\rangle$

**for every**  $i$  **in**  $K$  **do**

$cc[i] \leftarrow$  computeVectorCentroid ( $S[i]$ )

$l[i] \leftarrow C_0.predict(cc[i])$

Add  $\langle cc[i], l[i] \rangle$  as  $\langle$  Key, Value  $\rangle$  in  $CD$

**end**

**for every**  $i$  **in**  $length(X_1)$  **do**

$label \leftarrow$  Value for  $S[i]$  in  $CD$

Add  $label$  to  $Y_1$

**end**

$X \leftarrow$  concatenate ( $X_0 + X_1$ )

$Y \leftarrow$  concatenate ( $Y_0 + Y_1$ )

Classifier  $C \leftarrow$  SVM ( $X, Y$ )

$Y_2 \leftarrow C.predict(X_2)$

**return**  $Y_1 + Y_2$

---

classification, these approaches devise ways of utilizing *both* labeled and unlabeled data to learn better models. In prior work, similar methods have also been used in problem domains where positive examples are a considerably rare occurrence, creating huge imbalance between the sizes of labeled and unlabeled data [82]. These conditions satisfy our context as well. Thus we employ a semi-supervised approach of improving the robustness of  $C_0$ , by augmenting it with training data from the Twitter mental health datasets (*Bipolar*, *Borderline* and *Control*).

**4.3.1 Establishing Linguistic Equivalence.** We note that the above semi-supervised learning approach involves combining datasets spanning multiple social media platforms (Facebook, Twitter) as well as multiple populations (college students, general population). Hence, first we conduct two tests of linguistic equivalence to demonstrate the feasibility of adopting the semi-supervised learning approach. The tests aim to establish that: a) content shared across the seed and mental health datasets (from Facebook and Twitter respectively) are comparable—establishing *cross-platform equivalence*; and b) that social media data of a college population (the CampusLife participants) may be utilized to measure mood instability in an independent population self-reporting bipolar or BPD diagnoses (*Bipolar* and *Borderline* data), and whose specific demographics are unknown—establishing *cross-population equivalence*. For both of these, we adopt an approach involving pairwise comparison of word vectors, drawing from a suggested technique in the computational linguistics literature [5]. The technique involves first constructing word vectors using the frequently occurring  $n$ -grams in each source of data, and then employing a distance metric, e.g., cosine similarity, to assess their linguistic similarity. Cosine similarity of word vectors is an effective measure of quantifying the linguistic similarity between two datasets [61], and a high value would indicate that the posts in the two datasets are linguistically equivalent.

To establish cross-platform equivalence, we extract the most frequent 500  $n$ -grams from our seed dataset (Facebook), and the same from our mental health datasets (Twitter) (sample size = 10,000). Next, using the word-vectors of these top  $n$ -grams (obtained from the Google News dataset of about 100 billion words [57]), we

compute the cosine similarity of the two datasets in a 300-dimensional vector space. We observe that seed and mental health datasets exhibit high cosine similarity (0.9), providing confidence in the use of the semi-supervised learning approach. Additionally, we conduct a pairwise equivalence test to validate the linguistic similarity between the Facebook and Twitter data of the same participants, using the same technique. We do not observe any significant differences in the manner in which Facebook and Twitter are used in our participant pool – for the 10 participants for whom we have both Facebook and Twitter data, we noted high similarity (mean 0.85, standard deviation 0.15) in linguistic attributes (n-grams).

Next, towards assessing cross-population equivalence, we again employ word vector comparison to first assess if the cosine similarity between the word vectors of the Twitter data of the 10 CampusLife participants and that in the *Bipolar* and *Borderline* datasets is high. We observe this similarity to be 0.94 and 0.95 respectively, indicating that the college student participants’ social media data is linguistically similar to the unlabeled mental health datasets we use in our ensuing semi-supervised learning approach.

Finally, in order to assess the correspondence between the psycholinguistic features from the Facebook and Twitter posts of the same participants, we conduct two-sample Kolmogorov-Smirnov tests (KS tests) for each of the psycholinguistic features. We observe that the KS-statistic is very low, ranging between 0.01 and 0.38 across the features (median = 0.07 and standard deviation = 0.08), and only 33 out of 50 features exhibit a p-value lesser than 0.05. This suggests that there is very little significant statistical difference between the features of Facebook and Twitter datasets of the 10 participants who shared their data from both the sources.

**4.3.2 Augmenting Training Data with Self-Training.** Once we have successfully established cross-platform and cross-population linguistic equivalence, we proceed with our semi-supervised learning approach. We specifically borrow from a method known as “self-training” that assumes the data to naturally cluster into groups (in our case we would expect *High MI* and *Low MI* to exhibit similarities in their respective behaviors), and therefore employs a clustering algorithm to categorize the whole dataset, and then label each cluster with labeled data [20].

First, we proportionately separate random samples of 200, 100 and 300 users from our Twitter target datasets, *Bipolar*, *Borderline* and *Control*. Next, we cluster these users in an unsupervised fashion using *K*-Means ( $K=2$ ) clustering. For each of these clusters, we find the cluster centroids, and machine label the cluster centroids using  $C_0$ . Using the predicted labels of cluster centroids as labels, we augment our training data with 600 additional users from Twitter. We describe our algorithm of classification in Algorithm 1.

**4.3.3 Machine Labeling of Mood Instability in Unseen Data.** Now that we have obtained an augmented training dataset of 623 users (23 from the CampusLife study and 600 from Twitter), we use this to build a mood instability classifier  $C$ . First, based on the method outlined in section 4.2, we extract psycholinguistic features for the posts of each user in this augmented dataset. Since the volume of posts of the users within the Facebook and Twitter (seed and target) datasets vary significantly, we scale the feature vectors separately for our Facebook and Twitter dataset based on standardization (i.e., re-scaling the distribution of each feature to have zero mean and unit variance [45]). Like before, we build and evaluate multiple classification models, and use  $k$ -fold cross-validation ( $k=5$ ). Finally, we employ the trained classifier to predict the mood instability labels (*High MI* and *Low MI*) of the users in the held out target datasets, *Bipolar*, *Borderline*, and *Control* respectively.

#### 4.4 Characterizing the Language of Inferred Mood Instability

This final subsection presents the methods we use for characterizing the language expressed in social media that relate to *High MI* and *Low MI*. Specifically, on the corpus of the posts of all of the *Bipolar*, *Borderline*, and *Control* users that are labeled or inferred to be of *High MI* or *Low MI*, we extract the top occurring most relevant  $n$ -grams ( $n=1, 2, 3$ ) and compute their Log Likelihood Ratio (LLR) [25] across the two classes *High MI* and *Low MI*. We consider the minimum threshold of occurrence for an  $n$ -gram in any class as 500, and then calculate the probability of occurrence of every such  $n$ -gram in the *High MI*, to the same in the *Low MI*. The LLR for an

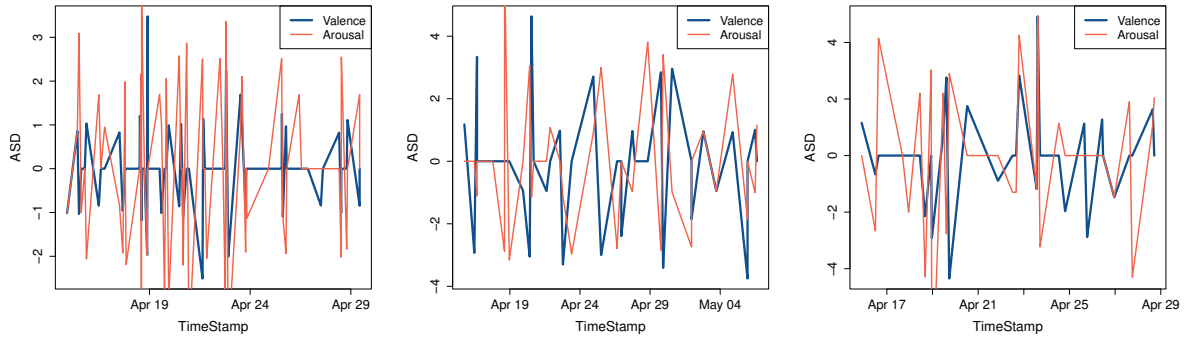


Fig. 6. Adjusted Successive Difference (ASD) plots of EMAs for three sample participants in the seed dataset.

$n$ -gram is determined by calculating the logarithm (base 2) of the ratio of its two probabilities, following add-1 smoothing [44]. Thus, when an  $n$ -gram is comparably frequent in the two classes, its LLR is close to 0; it is closer to 1, when the  $n$ -gram is more frequent in *High MI*, whereas, closer to -1, for the converse.

## 5 RESULTS

### 5.1 Seed Classifier for Mood Instability

In this subsection, we present the results of developing a seed classifier of mood instability, utilizing the Facebook data of the 23 *CampusLife* participants, and their mood instability labels (*High MI* and *Low MI*) inferred from their EMA data during the study period.

To quantify these mood instability labels, we begin by calculating *Adjusted Successive Difference (ASD)* values of the EMA responses for each of the *CampusLife* participants. First, we find  $\lambda$  by minimizing cost function, or sum of square of successive differences ( $SSEE(\lambda)$ ) as defined in Equation 2. For this purpose, we iterate on  $n = [1, 10]$ , where  $\lambda = 1/n$ , chosen based on the method described in [76]. Fig. 6 shows the *ASD* curves for three sample participants in our study. Per these *ASD* values, we find that the overall *MI* of the participants in our study ranges from 1.65 to 30.8, with a median value of 3.14. Based on our definition of *High MI* and *Low MI* given in Fig. 5, we obtain 11 and 12 users belonging to these two classes respectively.

Next, in order to build a seed classifier for mood instability, we extract frequency of occurrences of the psycholinguistic categories from the above labeled seed dataset of 23 *CampusLife* participants. After normalizing the distribution of these occurrences per the method described in section 4.2, we use them as features and build several classification algorithms on the binary mood instability labels *High MI* and *Low MI*. Table 7 summarizes the accuracy returned by each of these classification algorithms, including Naive Bayes, Logistic Regression, Random Forest, and Support Vector Machines (SVM) with different kernels based on  $k$ -fold cross-validation ( $k = 5$ ). The SVM Classifier with linear kernel returns the highest accuracy ( $mean = 0.68$  and  $max. = 0.83$ ). This motivates our choice for using this as our seed classifier of mood instability. We refer to it as the  $C_0$  model.

### 5.2 Classification with Semi-Supervised Learning

Now we present the results of augmenting the above seed classifier of mood instability ( $C_0$ ) with additional training data from the target datasets (*Bipolar*, *Borderline*, and *Control*); for the purpose, we employ the semi-supervised learning method described in section 4.3.

We build the semi-supervised mood instability classifier, per the method described in section 4.3. Specifically, we apply  $K$ Means ( $K=2$ ) clustering on the psycholinguistic feature vectors from a dataset of 600 Twitter users

Table 7. Accuracy of the seed mood instability classifier ( $C_0$ ) based on  $k$ -fold cross-validation ( $k=5$ ) on the seed dataset of 23 CampusLife participants.

Metric	mean	stdev.	median	max.
Naive Bayes	0.58	0.54	0.75	0.83
Logistic Regression	0.51	0.35	0.50	0.80
Random Forest	0.48	0.64	0.50	0.83
SVM (Kernel=Poly.)	0.56	0.24	0.50	0.80
SVM (Kernel=RBF)	0.51	0.35	0.50	0.80
SVM (Kernel=Linear)	0.68	0.29	0.75	0.83

Table 8. Augmented training data following  $K$ -Means ( $K=2$ ) clustering.

Data	High MI	Low MI	Total
<i>CampusLife</i>	11	12	23
<i>Bipolar</i>	120	80	200
<i>Borderline</i>	65	35	100
<i>Control</i>	110	190	300
Total	306	317	623

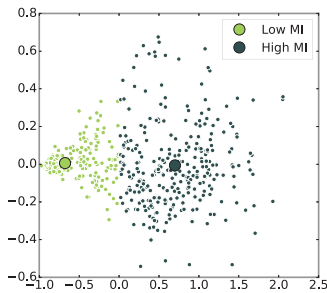


Fig. 7. A two-dimensional representation of the  $K$ -Means clusters. The axes correspond to the two largest principal components.

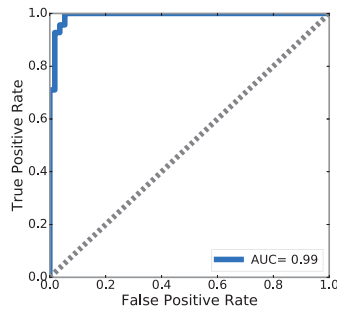


Fig. 8. ROC (Receiver Operating Characteristic) curve of mood instability classifier ( $C$ ), built with augmented training data.

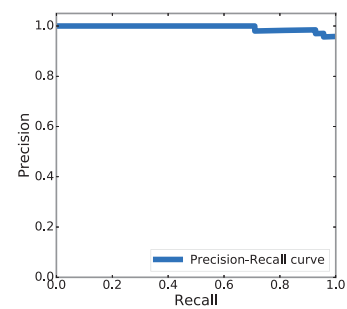


Fig. 9. Precision-Recall curve of classifier  $C$ , built with augmented training data. Small slope indicates good performance.

sampled from *Bipolar*, *Borderline*, and *Control*. Our choice of two clusters is motivated from the observation that we intend to identify groups of users exhibiting one of the two mood instability labels—*High MI* or *Low MI*. We obtain two clusters with 295 and 305 user vectors respectively. Fig. 7 shows a visual 2-dimensional representation of these clusters based on the two largest eigenvectors – we use principal component analysis [43] to extract the eigenvectors of the user vectors in each cluster. We label the centroids of these clusters using the  $C_0$  classifier, to determine the first cluster to consist of users with *High MI*, while the second to be comprising those with *Low MI*. These cluster-labeled data, along with the labeled Facebook data of the 23 *CampusLife* participants (623 users in all) becomes our augmented training data (ref: Table 8. This augmented dataset has 306 and 317 users with *High MI* and *Low MI* labels respectively.

Next, with this data, we build multiple classifiers of mood instability, with an SVM classifier  $C$  with linear kernel, yielding the best performance described as follows. We obtain an Area under curve (AUC) of 0.99 for  $C$ 's Receiver operating characteristic (ROC), Fig. 8 shows the ROC curve of  $C$  and Fig. 9 gives the precision-recall curve. We validate  $C$ , on the augmented data obtained above, using a  $k$ -fold cross-validation ( $k=5$ ). The  $C$  model gives a mean accuracy of 0.68 and 0.96 on the seed and augmented training data respectively. We report these performance metrics in Table 9 and Table 10 respectively, for the seed and augmented training datasets. Based on these numbers, we infer that our classifier  $C$  is stable and works well on the augmented data containing target datasets from *Bipolar*, *Borderline*, and *Control*, without dropping accuracy in classifying the seed data of the 23 *CampusLife* participants.

Table 9. Performance metrics of mood instability classification ( $C$ ) based on  $k$ -fold cross-validation ( $k=5$ ) on seed dataset of 23 CampusLife participants.

Metric	mean	stdev.	median	max.
Accuracy	0.68	0.29	0.75	0.83
Precision	0.66	0.49	0.83	0.88
Recall	0.68	0.31	0.83	0.83
F1-score	0.64	0.38	0.73	0.83

Table 11. Confusion Matrix of Mood instability classification ( $C$ ) based on users in unseen data from three different twitter samples.

Data	High MI	Low MI	Total	% High MI
<i>Bipolar</i>	3863	2232	6095	63.38
<i>Borderline</i>	1997	1208	3205	62.31
<i>Control</i>	3272	5510	8782	37.26

We now apply the classifier  $C$  on the remaining held out target datasets (6095 *Bipolar* users, 3205 *Borderline* users, and 8782 *Control* users), to machine label them. We report the distribution of the mood instability classifier  $C$  across the three target dataset samples in Table 11. We observe that *High MI* users occur in about 64% (out of 6095), 62% (out of 3205) and 37% (out of 8782) of the users in *Bipolar*, *Borderline* and *Control* data samples respectively. An independent sample  $t$ -test of the labeled users each from *Bipolar* and *Borderline*, with *Control* shows statistical significance at the  $\alpha = .05/n$  ( $n = 2$ ) level, following Bonferroni correction (ref: Table 12). In other words, these numbers indicate that the likelihood of Twitter users self-reporting diagnoses about bipolar or borderline personality disorders are almost twice as likely to exhibit high mood instability compared to those who do not self-disclose of these conditions.

### 5.3 Validation of the Mood Instability Classifier

In order to validate the performance of our mood instability classifier  $C$ , we first evaluate its accuracy on an unseen *MI* labeled dataset of *CampusLife* participants. For the 10 participants, who shared their public Twitter feeds within our *CampusLife* study, we infer their mood instability (*High MI* and *Low MI*) using classifier  $C$ . Comparing these inferred *MI* labels with the actual labels of the participants, we observe that  $C$  correctly predicts the *MI* label of 9 of these 10 participants. This affirms the claim that  $C$  works satisfactorily across platforms and is able to correctly infer *MI* in the population of college students based on their social media data.

Next we additionally validate how our mood instability classifier  $C$  improves over the performance of the seed classifier  $C_0$ , in essence helping us evaluate the efficacy of our semi-supervised approach, in comparison to a direct supervised learning approach. For the purpose, we first compare the decision functions<sup>2</sup> of the classifiers  $C_0$  and  $C$  on their respective training datasets of 23 and 623 individuals. We observe that the mean value of the decision function obtained for  $C$  is 94% higher (1.54 vs. 0.79) than that of  $C_0$ , showing remarkably higher confidence in its model fitting. Hence, we conclude that classifier  $C$  performs better than  $C_0$ , on an *MI* labeled dataset in terms of model fit and confidence.

<sup>2</sup>A decision function estimates the confidence score of a training sample, based on the distance of the data points from the hyperplane in an SVM classifier [7]. These points are referred to as the support vectors (in a vector space, a point can be thought of as a vector between the origin and that point).

Table 10. Performance metrics of mood instability classification ( $C$ ) based on  $k$ -fold cross-validation ( $k=5$ ) on the augmented data of 623 users.

Metric	mean	stdev.	median	max.
Accuracy	0.96	0.09	0.98	0.99
Precision	0.96	0.07	0.98	0.99
Recall	0.96	0.09	0.98	0.99
F1-score	0.96	0.09	0.98	0.99

Table 12. Results of independent sample  $t$ -test comparing target (*Bipolar* and *Borderline*) and control datasets for mood instability classification.

Data	$t$ -stat	$p$
<i>Bipolar</i>	32.97	***
<i>Borderline</i>	24.13	***



Second, we infer *MI* in our unlabeled mental health Twitter datasets, using the  $k$ -folds ( $k = 5$ ) of Classifier  $C_0$  and  $C$ . We observe that  $C_0$  shows an unstable performance in terms of the accuracy metric, with a standard deviation of 10.3%, 11.8%, and 8.0% for predicting the percentage of *High MI* in *Bipolar*, *Borderline* and *Control* users. On the other hand,  $C$  shows a comparatively stable performance for the same numbers with only 0.4%, 0.7% and 0.3% standard deviation in accuracies respectively. We summarize the comparison values of our two classifiers in Table 13. Thus, while we do not see a drastic improvement in classification accuracies between  $C$  and  $C_0$ , our results demonstrate the stability of the semi-supervised learning based classifier  $C$  especially in the face of limited availability of ground truth labeled data.

Table 13. Comparison of *MI* classification in the mental health Twitter datasets using the seed classifier  $C_0$  and the semi-supervised learning based classifier  $C$ . The higher standard deviation (*stdev.*) in the distribution of  $k$ -fold cross validation (CV) accuracies of classifier  $C_0$  shows its high sensitivity (and therefore instability) across different folds.

Data ↓	$k$ -fold CV accuracies of $C_0$ (% <i>High MI</i> )								$k$ -fold CV accuracies of $C$ (% <i>High MI</i> )							
Folds →	1	2	3	4	5	<i>mean</i>	<i>stdev.</i>	1	2	3	4	5	<i>mean</i>	<i>stdev.</i>		
<i>Bipolar</i>	66.81	69.86	64.64	43.76	62.82	51.38	10.30	62.87	63.64	62.66	63.18	63.38	63.15	0.39		
<i>Borderline</i>	61.37	63.81	54.41	34.04	56.13	45.06	11.76	61.06	61.81	62.44	62.84	62.31	62.09	0.68		
<i>Control</i>	42.04	46.05	37.35	24.79	37.94	31.40	7.99	36.70	36.54	36.56	36.47	37.26	36.71	0.32		

## 5.4 Examining Psycholinguistic Features

Next, in order to understand the prominent psycholinguistic features of the  $C$  classifier, in Table 14 we summarize the statistically significant features and their values for the two mood instability classes *High MI* and *Low MI*. Broadly, we note that the mean occurrences of each of the psycholinguistic features is substantially higher in the timelines of users classified as *High MI* as compared to those inferred to show *Low MI*.

To start with, we observe that the features under Affective Attributes, especially *anger*, *negative affect*, and *positive affect* have significant contribution towards the classification model. This agrees with the intuition that, individuals having traits of mood instability, express themselves with affective words. To dig deeper into this finding, we illustrate the class-wise differences in Fig. 10, where we plot the distribution of the different affective features among users classified as *High MI* and *Low MI*. We observe that *High MI* users show a median score of 0.24, for positive affect, which is substantially higher than 0.04, the median score for the same by the *Low MI* users. Additionally, we notice a similar trend in the case of negative affect as well, where the median value observed is 0.20 and 0.03 for *High MI* and *Low MI* users respectively.

Returning to other psycholinguistic features described in Table 14, we find that cognitive attributes like *negation*, *discrepancies*, *cognitive mechanics*, *certainty* and *tentativeness* stand out, distinguishing the two mood instability classes. First, we observe that *High MI* users show greater usage of cognitive attributes and perception. This finding aligns with prior work, which associates higher use of cognitive and perceptive words with emotional upheavals, and self disclosure about psychological conditions [60]. Next, the *High MI* users show heightened self-attentional focus as illustrated in the usage of 1st person singular pronoun features; this value is significantly lower in the case of the users classified to show *Low MI*. Self pre-occupation is observed in individuals challenged with many mental health concerns, who in turn, in many cases, may also exhibit high instability in their emotional states [12]. In terms of temporal references, the *High MI* users show a greater focus on here and now, indicated in the high usage of present tense words. Further, the occurrences of lexical density features such as *verbs* and *adverbs* in *High MI* is almost 600% as compared in *Low MI*, indicating that individuals with higher mood instability tend to express themselves via more complex narratives, as also known from prior work in psycholinguistics [12].

Table 14. Psycholinguistic categories and their distribution across the two classes of mood instability. Only significant features for classifier  $C$  are reported here, with their score. Statistical significance is reported after Bonferroni correction ( $\alpha = .05/50$ ).

Category	High MI		Low MI		$p$ -value	Score
	mean	stdev.	mean	stdev.		
<b>Affective Attributes</b>						
Anger	0.21	0.12	0.04	0.05	***	33.37
Negative Affect	0.20	0.10	0.03	0.04	***	31.51
Positive Affect	0.24	0.10	0.04	0.05	***	35.46
Sadness	0.17	0.08	0.03	0.05	***	13.57
Swear	0.17	0.14	0.02	0.05	***	13.57
<b>Cognitive Attributes</b>						
Causation	0.18	0.08	0.03	0.04	***	26.38
Certainty	0.34	0.12	0.05	0.06	***	50.81
Cognitive Mech	0.39	0.12	0.07	0.07	***	60.86
Discrepancies	0.30	0.11	0.05	0.05	***	47.91
Negation	0.33	0.12	0.05	0.06	***	54.91
Tentativeness	0.20	0.09	0.03	0.04	***	31.41
<b>Perception</b>						
Feel	0.17	0.08	0.03	0.04	***	24.32
Insight	0.16	0.07	0.03	0.04	***	21.62
Percept	0.24	0.13	0.04	0.05	***	40.48
See	0.13	0.07	0.02	0.03	***	20.87
<b>Interpersonal Focus</b>						
1st P. Singular	0.28	0.12	0.05	0.06	***	46.90
2nd PP.	0.20	0.11	0.04	0.05	***	26.69
3rd PP.	0.10	0.07	0.01	0.03	***	15.70
Indefinite P.	0.36	0.12	0.06	0.06	***	59.35
<b>Temporal References</b>						
Past Tense	0.23	0.11	0.03	0.04	***	39.71
Present Tense	0.41	0.12	0.07	0.07	***	69.02
<b>Lexical Density and Awareness</b>						
Adverbs	0.39	0.13	0.06	0.07	***	65.03
Verbs	0.43	0.12	0.07	0.07	***	70.77
Exclusive	0.33	0.12	0.05	0.05	***	57.33
Inclusive	0.25	0.10	0.05	0.05	***	37.68
Preposition	0.37	0.13	0.07	0.07	***	56.78
<b>Social/Personal Concerns</b>						
Bio	0.16	0.07	0.03	0.04	***	21.52
Body	0.17	0.08	0.03	0.04	***	25.97
Death	0.09	0.07	0.02	0.04	***	12.98
Humans	0.13	0.07	0.02	0.04	***	17.12
Sexual	0.12	0.11	0.02	0.04	***	19.07
Social	0.3	0.11	0.05	0.06	***	46.18

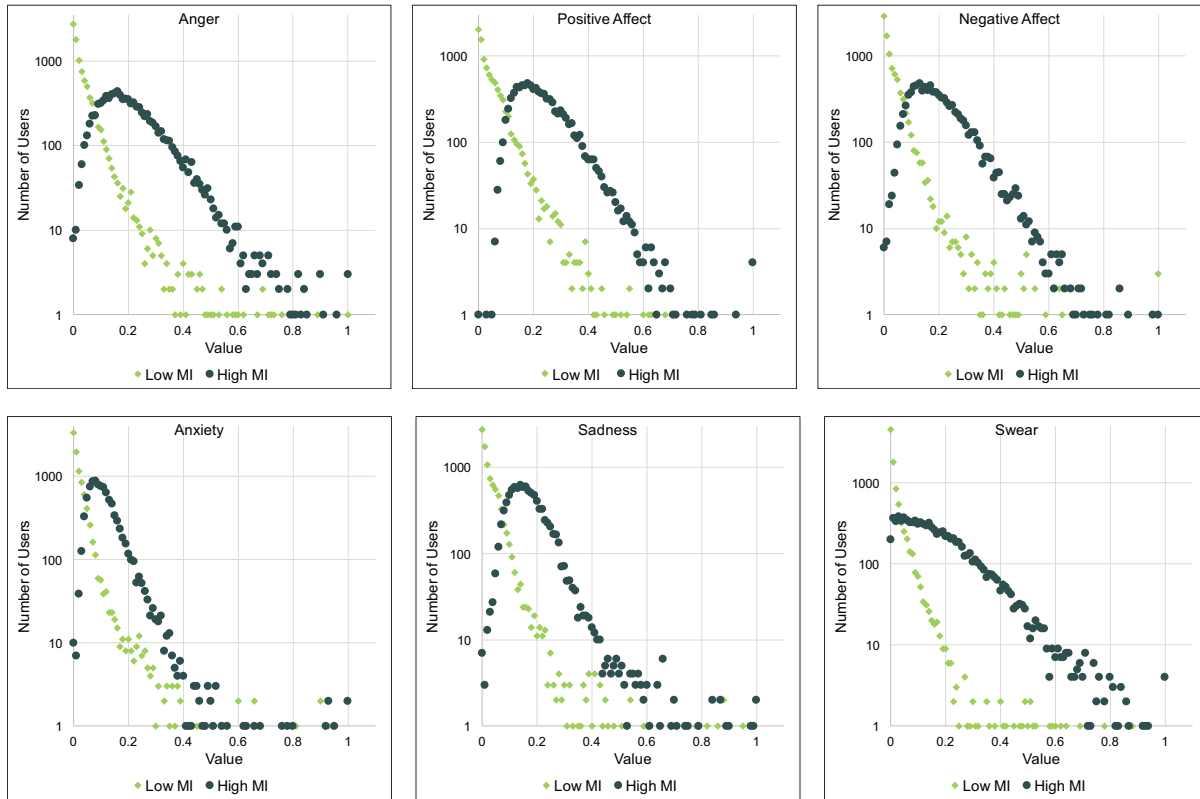


Fig. 10. A comparative representation of the distribution of the values of different Affective Attributes in users classified to be of *High MI* or *Low MI*.

### 5.5 Analyzing Mood Instability on Twitter

Our final set of results include an analysis of the linguistic markers of mood instability as manifested in the target datasets from Twitter. Table 15 reports the top occurring, most relevant  $n$ -grams ( $n=2$ ) based on their Log Likelihood Ratio (LLR) across two classes. In doing so, we also investigate whether and how the usage of different  $n$ -grams vary across the classes of mood instability. We observe that certain  $n$ -grams reported here, agree with the distribution of the psycholinguistic features that are significantly distinct across the two classes. For instance, ‘argue’ which occurs predominantly in *High MI*, is categorized under the *social* and *anger* features in the psycholinguistic lexicon LIWC. In fact, these specific features of *anger* and *social* occur almost 6 times more frequently in *High MI* as compared to *Low MI*. This indicates, users in *High MI* tend to be more expressive and argumentative on social media, such as “*We curse, fight, kiss, hug, We text, talk, argue, laugh, We smile, We love. That’s just us!*”. Similar is the case with ‘afraid’, which exists under the *anxiety* feature in LIWC. We observe that a few phrases related to pregnancy and child birth, such as ‘baby born’, ‘birth’, ‘feeding’ and ‘pregnant’ are predominant in *High MI*. Some example tweets include, “*Everyones pregnant or married and I’m..*”, “*looking at my stomach, I can’t believe I’m pregnant and I’m really having my own baby*”, “*hungry + sleepy is a bad combination for a pregnant woman.*” and “*this baby hurting my damn back. im not having any more kids*”. This concurs with prior literature, on the association of mood instability with pregnancy related conditions [53]. We also observe the presence swear words, like ‘fucked’ and words associated with highly negative depressive acts and forms of expression as well as

Table 15. Log Likelihood Ratios (LLRs) of top 20  $n$ -grams more frequent in the posts of users classified as *High MI* (left), *Low MI* (center) and comparably frequently in both (right).

ngram (High>Low)	LLR	n-gram (Low<High)	LLR	ngram (High=Low)	LLR
argue	1	finance	-1	followed people	0.03
awww	1	fountain pen	-1	red	0.04
baby born	1	global investment	-1	chocolate	0.04
birth	1	gus music	-1	smile	0.04
eyebrows	1	profit	-1	healthy	0.04
failed	1	health equity	-1	unfollowed automatically	0.04
fall asleep	1	health money	-1	followed	0.04
feeding	1	health money bitcoins	-1	goodbye	0.04
funding	1	investment plan	-1	learning	0.05
hip hop	1	irregular traffic	-1	adorable	0.05
hurting	1	management	-1	birthday	0.05
playing woman	1	millionaire	-1	relationships	0.06
pregnant	1	pension	-1	challenge	0.06
pressure	1	perfect money	-1	holidays	0.06
racism	1	remixes	-1	goodnight	0.06
republicans	1	single mother	-1	magic	0.03
suicide	1	fastest investments	-1	creative	0.02
fucked	0.41	equity careers	-1	lips	0.02
racist	0.49	entertainer	-1	thankful	0.01
favorite	0.47	download new	-1	thanks	0.01

low self-esteem in *High MI*, like ‘suicide’, ‘hurting’ and ‘failed’. Example tweets here include, “*I can’t believe my suicide is delayed*” and “*everybody likes hurting me all the time*”

On the other hand, the top  $n$ -grams from *Low MI*, contain some health, career and money related phrases like, ‘health money’, ‘finance’, ‘perfect money’, ‘entertainer’, ‘equity careers’, ‘millionaire’, ‘pension’. This may indicate a tendency of *Low MI* Twitter users to engage in discussing more general life and lifestyle oriented topics, such as in tweets like, “*what would you buy if you became a multi-millionaire overnight*”. In other words the lower presence of these  $n$ -grams in *High MI* may indicate a relatively greater detachment of these users from the day-to-day realm. In contrast to pregnancy related words in *High MI*, we find, ‘single mother’ occurs as a top  $n$ -gram in *Low MI*. Such a contrast interested us, and as we drill down to the corresponding tweets, we find some expression of disinhibiting opinions and disclosures relating to people’s personal lives, such as “*my single mother worked without a penny from ‘him’ because she changed her lifestyle to be there for me. the real sign of a mother.*”, “*of course a woman who was a poor single mother until she worked her way out of poverty can’t possibly comment.*”, “*being a single mother works with her being a really independent fierce woman who didn’t give up her motherhood for her*” and campaign oriented tweets such as, “*retirement income plan for single mother*”. Among the  $n$ -grams which occur almost equally in both the classes, we find quite a few phrases related to greetings, vacation and occasion, for example: ‘goodbye’, ‘thanks’, ‘birthday’, ‘goodnight’, ‘holiday’ etc. which are typically expected to surface in many casual social media chatter.

## 6 DISCUSSION

### 6.1 Implications

In this paper, we presented a novel machine learning approach for inferring psychological states (mood instability) of an individual based on their social media data, leveraging dense, high fidelity ground truth information from an independently acquired active sensor—specifically ecological momentary assessments (EMAs). We further

demonstrated that the passively gathered social media data can be utilized to build an enriched and scalable mood instability classifier.

An interesting finding of our work is that the mood instability classifier is able to detect *High MI* almost twice as frequently in *Bipolar* and *Borderline* Twitter users, compared to a non-clinical control sample. This observation is consistent with psychology and clinical research that has found these two mental health challenges to be associated with greater instability and variability in the expression of mood and affect [18]. In particular, Patel et al. analyzed the health records of individuals seeking mental healthcare, and found that mood instability is most prevalent in 23% and 18% of patients diagnosed with bipolar disorder and personality disorders respectively [59]. The fact that our results corroborate these previous findings demonstrates the promising performance of our approach in detecting mood instability status of individuals spanning diverse mental health contexts.

Our work highlights an unconventional, yet creative mechanism to rethink certain study designs within the ubiquitous computing community. Many of these studies typically employ sophisticated and highly engineered systems for sensing behaviors, moods, and activities of individuals. Incentives are also needed to be built into the design to maintain participant compliance while reducing burden. We show that with access to voluminous naturalistic social and behavioral data gathered from social media unobtrusively and passively, these study designs may be revisited. Existing sensing frameworks that employ small-scale active data collection could thereby tackle the challenges of scalability to large populations and to extended periods of time, by utilizing complementary social media data of the population being studied. Moreover, unlike most active sensing paradigms, we demonstrate that with social media data, we can leverage access to the rich context within which activities and moods unfold and are expressed, such as their social and behavioral underpinnings. Such information can be immensely helpful in many health sensing applications [1], beyond the investigations presented in this paper.

Finally, by borrowing a semi-supervised learning approach from the machine learning community, we build on the success of these methods as employed in problems in the text mining and computer vision fields [82]. While fully supervised approaches (e.g., regression and classification) are routinely used within the health sensing community [26, 79], we demonstrate that with a semi-supervised approach, we can promisingly tackle the challenges around paucity of labeled data (e.g., individuals suffering from a health condition), by incorporating easily accessible unlabeled examples. Moreover, our findings suggest that a semi-supervised classification approach improves the performance of a seed fully supervised classifier, both in terms of robustness and confidence, indicating the applicability of the proposed approach in real-world affect and mood inference tasks, beyond laboratory studies.

Relatedly, we also believe our proposed methodology can be applied in a variety of other health sensing problems beyond the question investigated in this paper—whether mood instability can be inferred by combining active and passive sensing data. Especially in health sensing problems within the ubiquitous computing community that are challenged by limited access to ground truth, however with availability of large-scale unlabeled data, our semi-supervised learning classification approach can augment current techniques. For instance, to what extent can high fidelity data on physiological signals of stress (heart rate variability, skin conductance) be complemented with longitudinal, large-scale social media data? More generally, over half of American smartphone users are reported to spend an average of 144 minutes per day browsing their mobile devices, aiming to stay socially connected with their friends [34]. Meanwhile, these users often identify as quantified selfers, which includes measuring and tracking various signals from a range of wearable sensors (such as heart rate, body acceleration or physical location). Given the widespread adoption of social media technologies, our work shows how to bridge the gap in observations between individuals' online representation and actual physical and emotional status, and how they can mutually benefit each other in health status sensing tasks.

Broadly, our work advances the vision proposed by Estrin [29] and Zhang et al. [80] around developing approaches, within the precision medicine context, that can integrate multiple forms of technology facilitated sensed data into improved understanding of health and wellness. We believe that the integration of EMA and social media technologies will enable us to better understand the early signs that may indicate forthcoming risk to unusual

shifts in mood or another adverse health episode. To realize this goal, software infrastructures to enable automated social media sensing of health, alongside other forms of sensing may be developed, akin to the Aware [30] and SenSocial [56] frameworks that allows unobtrusive logging of passive data centered around people's smartphone activity. Through our work we also envision that novel systems and interventions that can pro-actively monitor risk to mood instability may be designed and deployed, that can bring appropriate help to those in need. These can be in the form of self-tracking tools that install greater awareness in individuals struggling with specific mood disorders, or in the form of interfaces that could be used by clinicians and caregivers so as to direct timely and personalized help to those in need.

## 6.2 Privacy and Ethics

Privacy challenges within ubiquitous sensing of health behaviors is well-recognized [46, 51]. Within our work, we employed the best practices that would guard the privacy of the participants whose data was acquired or employed in our investigations—including both the pilot CampusLife population, and the individuals whose Twitter timelines were analyzed. For instance, we maintained the CampusLife data in a de-identified format in a secure server with authorized researcher access. For the Twitter data, we utilized similar de-identification techniques, including sanitizing any raw-form data that has been included in the paper for exemplary purposes. Nevertheless, we recognize that data-intensive studies like ours are vulnerable to privacy and ethical lapses. In the case of social media population, it is impracticable to gain informed consent from thousands of people, and therefore individuals may be unaware of the implications of their publicly shared social media content, with regard to their ability to signal underlying psychological risk. This necessitates developing improved health communication technologies that can enable individuals glean more interpretable insights into the workings of the machine learning models, and thereby improve their self-awareness of the health inferences being made.

Thus, we identify open questions relating to privacy and ethics, that would need resolution in the future to fully realize the potential of integrating social media and other forms of sensing toward health inference. This includes tackling the challenges of long-term monitoring and people's perception and attitude regarding their willingness to donate pre-existing or prospective multi-modal data to researchers.

## 6.3 Limitations and Future Directions

Our work includes some limitations, many of which suggest interesting directions for future research.

*Clinical Relevance.* Although we found that a sizable fraction of the participants in our CampusLife dataset showed moderate to severe depression, anxiety, and stress—markers that are co-morbid with mood instability [76], we cannot be certain of the clinical nature of mood disorders in this data. In fact, the manner in which we defined *MI* levels in participants based on their EMAs may not align with clinical definitions of the phenomenon; our technique only illustrates a proof-of-concept mechanism to infer *MI* by combining active and passive sensing data.

Moreover, while we were able to build a model that utilizes the EMA data as ground truth labels of mood instability, and it predicted *MI* in an independent Twitter population fairly accurately and robustly, it remains to be seen how the model might generalize to mood instability in other samples, including college students at large, or in clinical or psychiatric populations. In fact, it is possible that certain clinical populations may have qualitatively different profiles of affect or affective dynamics that our current model may not be able to identify. Especially with a small study population like ours, we note that fine-grained levels of mood instability may not be inferrable, beyond the two-state representation of mood instability we adopted in this paper. In future work, however, in the presence of richer datasets with larger populations, we believe our semi-supervised learning based approach can be easily extended to a multi-class classification setting, allowing inferring a range of levels of mood instability.

We further acknowledge that discrepancies exist in the rates of *High MI* obtained in our bipolar, BPD and control populations from Twitter, with respect to what is reported in the clinical literature. We note that the Twitter

mental health population on which we assessed mood instability is a self-identified population, that is, a set of individuals who self-disclose about their diagnosis or experience of bipolar disorder or BPD on a public social media platform. In this population, we found that the proportion of high mood instability to be lower, because some of these individuals may be choosing not to share content that reflects their mood instability, as would be measurable otherwise in a clinical population. This may be because of stigma concerns, a desire to craft a specific identity on the social media platform, or for impression management purposes. On the other hand, we also do note that in the Twitter control population, the rate of high mood instability was greater than in known healthy controls in clinical studies. We conjecture that could be because this population is not a “true” control when it comes to including individuals without an actual clinical diagnosis of bipolar or BPD. Future work could investigate these discrepancies by using ground truth EMA data from a clinical sample, and then corroborating the results with clinicians and domain experts.

*Causal Claims.* We suggest caution in deriving causal claims from our analyses, regarding the relationship between psycholinguistic constructs of social media data, and an individual’s experience of *MI*. In future work, one could apply advanced statistical techniques to harness social media data more extensively, such that causal relationships between mental health conditions and lifestyle attributes could be detected and made actionable towards intervention technologies and providers. Specifically, an imminent research direction could involve delineating causal pathways associated with mood instability by aligning multi-level, multi-modal, comprehensive assessments as gleaned from social media, and active and passive sensing. Then, by temporally aligning social media and sensed attributes, statistical models may be able to explore dynamics of events around *when* or *how soon* an individual is likely to experience a future episode of significant shift in their mood.

*Limitations of Self-Reported and Social Media Data.* There are also limitations of self-reported mood data that may have influenced the accuracy of our results. For instance, any discrepancies between the PAM EMA response and the subjective experience of affect that it is meant to measure, would distort the data in terms of both valence and arousal dimensions. Therefore, any future work that improves the accuracy and reliability of these self-report measures would, in turn, improve the accuracy available through our machine learning technique.

Further, we note limitations in the utility and applicability of social media data in inferring *MI* status of individuals. In this paper, we leveraged publicly shared Twitter data of individuals who self-report their diagnoses of bipolar or borderline personality disorder. Due to the stigmatized nature of these mental illnesses, there might be a self-selection bias concerning individuals who choose to share their diagnoses of bipolar or borderline personality disorder publicly on the platform. Self-censorship and impression management related issues may further impact the manner in which individuals express their underlying behaviors, affect, experiences and other psychological attributes via language on social media. It remains to be seen in future work how our findings will hold in the context of alternative social media data sampling mechanisms, such as one in which large populations are collectively consented to participate in a longitudinal study.

*Harnessing Multimodal Data.* The CampusLife Consortium is a multi-university endeavor, and this paper is based on the data collected during our pilot run at Georgia Tech. We have plans to stage more data collection runs in the near future, possibly recruiting a cohort of incoming freshmen throughout an academic year. Additionally, in more comprehensive modeling of health and well-being, we are interested in including other passively collected smartphone and wearable sensing based data, such as stress, conversational interactions, activities, and geo-location, alongside social media. The StudentLife project [78, 79] indicated that such multi-modal sensor data can be collected in a student population, and we hope to extend these investigations further within the context of precision medicine.

## 7 CONCLUSION

In this paper, we provided a machine learning technique that uses social media data as a passive, unobtrusive sensor for inferring mood instability, alongside actively sensed data given by EMAs. Specifically, we first developed a seed classifier that utilized EMAs from a mobile sensing study as ground truth data to predict binary mood instability status of individuals from their Facebook content. We then augmented this classifier to improve its robustness and reduce overfitting, by adding independently obtained public data samples from Twitter. On evaluating this augmented classifier on unseen populations of Twitter users who self-disclose suffering from bipolar and borderline personality disorders, we found that our model predicts over 60% of these users to exhibit signs of heightened mood instability; proportions of which are only 37% in a comparable control population from Twitter. Our work will make available the first comprehensive lexicon of linguistic terms that tend to be highly prevalent in the expression of individuals with high or low mood instability. In conclusion, we believe that our work advances the health sensing research agenda by introducing a new modality of pre-existent, large-scale sensor data—social media, which can significantly improve the modeling and inferential capabilities of small-scale active sensing frameworks.

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